

Name (Please Print): _____ CHI Saint Joseph Health Location: _____

Signature: _____ Date: _____

1. You should not enter a patient's room if there is an isolation category sign on the door. Which of these is NOT an isolation category?
 - A. Droplet
 - B. Airborne
 - C. Hepatitis
 - D. Contact
2. Which of following would most likely be classified as a airborne transmitted disease?
 - A. Chickenpox, Flu, Measles
 - B. HIV, AIDS, Hepatitis
 - C. MRSA, Diarrhea, Lice
3. Isolation categories are Airborne, Droplet, or Contact. These categories are indicated by a sign on patients doors. In order for a volunteer to enter a patient room with an isolation sign on the door, the volunteer must be wearing:
 - A. A surgical mask
 - B. A specially fitted mask
 - C. Gloves
 - D. A surgical gown
 - E. None of the above, a volunteer should never enter a room with an isolation category on the door.
4. The most important precaution for preventing the spread of infection is
 - A. Environmental Controls
 - B. Personal Protective Equipment
 - C. Hand Hygiene
 - D. Infection Waste Management
5. Which Code is called during a cardio/pulmonary emergency for patients, visitors or associates?
 - A. Code Green
 - B. Code Blue
 - C. Code Red
 - D. Call for Rapid Response Team
6. To whom should slips, trips, falls, or other accidents be reported:
 - A. Department manager, team member or Security
 - B. Emergency department
 - C. Corporate Responsibility Officer or Privacy Officer
 - D. House Administrator, or Social Worker
7. A "Tornado Warning" is paged when an actual tornado has been seen in your hospital area.
 - A. True
 - B. False
8. The code called over the P.A. system for a fire or a fire drill is:
 - A. Code Red
 - B. Code Blue
 - C. Code Silver
 - D. Code Pink
 - E. Code Golden
9. In the case of a fire, you should R.A.C.E. which stands for
 - A. Rescue, Alarm, Contain, Exterminate
 - B. Rescue, Alarm, Contain, Evacuate/ Extinguish
 - C. Rescue, Alert, Contain, Evacuate/Excavate
 - D. Rescue, Alert, Call, Extinguish

10. The code called over the P.A. system in the case of a internal/external hazardous material spill is:
- Code Orange
 - Code Green
 - Code Red
 - Code Pink
11. The code over the P.A. system when an adult is missing is:
- Rapid Response
 - Code Gray
 - Code Golden
 - Code Adam
12. Which of these does not describe a Standard Precaution?
- Wearing personal protective equipment such as gloves when handling anything containing bodily fluids.
 - Practicing good hand hygiene.
 - Leaving cuts open to air out.
 - Not placing food items in areas where blood, body fluids & other potentially infectious materials are present.
13. Only certain outlets will be operational if there is a power outage. Therefore, all life support equipment should be plugged into
- Yellow outlets
 - Red outlets
 - Orange outlets
 - Green outlets
14. The code called over the P.A. system in the case of a firearm/active shooter threat
- Code Silver
 - Code Green
 - Code Red
 - Code Pink
15. ABC fire extinguishers can put out:
- Ordinary combustibles
 - Flammable liquids
 - Electrical equipment
 - All of the above
16. If you are the person answering the phone during a bomb threat you **should NOT**:
- Ask questions about the caller and the bomb
 - Write down as much information as you can, including background noises
 - Transfer the call to someone else
 - Stay on the line until the caller hangs up and then call the switchboard operator.
17. What should you do when a “Code Yellow Internal/External” is called?
- Leave the hospital grounds if you wish.
 - Report to the Volunteer office for more instructions.
 - Either A or B.
 - Neither A nor B.
18. Under EMTALA guidelines, only these patients can receive emergency care even if they cannot pay:
- Patients who come in an ambulance.
 - Patients who are injured or unconscious.
 - Patients who are sick.
 - All of the above.
19. The code called over the P.A. system when a child is missing is:
- Code Gray
 - Code Silver
 - Code Pink
 - Code Adam
 - Code Amber
20. You are visiting patients at the bedside. You talk to an elderly patient who mentions casually that her daughter has a mean temper. What should you do?
- Nothing, its none of your business
 - Give the patient advise on how to handle the daughter.
 - Report the conversation to a staff member.