

# Community Benefit Report 2022



# Promoting Good Health and Helping the Most Vulnerable

Our mission at CHI Saint Joseph Health is to make the healing presence of God known in our world by improving the health of the people we serve, especially those who are vulnerable, while we advance social justice for all. Many times, our mission is lived outside the walls of our hospitals, clinics and ambulatory services.

Recognizing the needs of vulnerable populations in the communities we serve, our Healthy Communities and advocacy leaders teamed up with other agencies to support House Bill 525, which allows the state Department of Medicaid Services to reimburse community health workers for services provided. Community health workers play a vital role in medically underserved communities by screening patients for unmet needs and then connecting them with resources. This new law will help more patients in medically underserved communities overcome barriers to care and streamline the certification process for community health workers.

Our community health workers have helped many patients over the past decade, and this year helped patients save more than half a million dollars in prescription medication costs through the Kentucky Prescription Assistance Program (KPAP).

Community health workers are funded through Mission and Ministry grants, which also fund violence prevention programs in several of the communities we serve. Leaders in these programs work with students and adults to help prevent violence, whether it's recognizing signs of violence in schools or promoting awareness about child abuse.

We are proud of the work our teams do in the community, whether it's promoting good health practices at the Farmers Market, listening to community members when they have suggestions for care, or just performing random acts of kindness.

As part of the communities we serve, it is our honor to provide health care across Kentucky.



**Anthony A. Houston, Ed.D., FACHE**  
CEO, CHI Saint Joseph Health



**Martha Jones, Chair**  
CHI Saint Joseph Health Board of Directors

To learn more about these programs, visit our blog at [CHISaintJosephHealth.org/blogs](https://CHISaintJosephHealth.org/blogs)

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# Community Benefit 2022

## CHI Saint Joseph Health supports our communities through charitable giving.

CHI Saint Joseph Health follows the guidelines set forth in the Catholic Health Association's **A Guide for Planning and Reporting Community Health Benefit** as the basis for developing its financial statement for community benefit.



- Financial assistance: free or discounted health services provided to persons who cannot afford to pay: \$10,794,783
- Community health improvement services: \$1,533,304
- Health professions education: \$872,731
- Cash and in-kind contributions donated to community: \$574,166
- Community building activities: \$142,373
- Community benefit operations: \$426,981
- Unpaid cost of Medicaid: \$0

CHI Saint Joseph Health gave back more than

**\$14 million**  
in 2022.

On average, CHI Saint Joseph Health provided **\$1,195,361** in community benefit each **MONTH** of 2022.

**That's more than \$39,000 a day!**

Unpaid Cost of Medicare  
**\$45,144,592**

Total including Medicare  
**\$59,488,930**

\*Each year, Kentucky's hospitals provide millions of dollars in uncompensated care – care provided for which no payment is received or the payment received does not cover the hospital's actual cost of delivering the care. Medicaid disproportionate share hospital (DSH) payments help to offset those uncompensated care costs. House Bill 183, passed in the 2021 legislative session, updated the Hospital Rate Improvement Program (HRIP), which allows the state to draw down federal funds to make a supplemental Medicaid payment to Kentucky hospitals. In FY22, costs to provide Medicaid services did not exceed revenues, thus 0 is reflected in the table above. CHI Saint Joseph Health has always cared for the most vulnerable. The additional funding for this fiscal year provided an opportunity for those in these most unusual times.

# Prescription drug program

## Helping patients access medication.

Since 2019, community health workers at CHI Saint Joseph Health helped patients save more than half a million dollars in prescription medication costs through the Kentucky Prescription Assistance Program (KPAP). The program provides free and low-cost prescription drugs for patients in need. Community health workers at six clinics identify patients in need of medication assistance through an evaluation or provider referrals. Patients who were choosing between their medication and other necessities, like groceries and utility bills, no longer have to worry about skipping their medication with this program. The assistance removes some of the stress and allows patients to take care of themselves, which allows them to take care of their families.

**That's the great thing about this program; we can assist patients and their burden is lifted off their shoulders.**

Jessica Hoskins, *program coordinator,*  
*Healthy Communities*

### By the Numbers

#### Fiscal Year 2022

  
Patients served **58**

**\$615,981**  
Average wholesale price of the medications filled

**\$522,284**  
Dollars saved for patients using KPAP

**7**   
Participating clinics

**129**   
Prescription orders filled



# Passage of HB525

## A focus on screenings.

Since 2017, community health workers at CHI Saint Joseph Health have screened more than 36,500 patients for unmet needs that impact their health – known as the social determinants of health. The program has been funded through the Robert Wood Johnson Foundation and the CommonSpirit Health Mission and Ministry Fund. This year, Kentucky legislators passed House Bill 525, which allows the Department of Medicaid Services to reimburse community health workers for services provided. The law, which takes effect Jan. 1, 2023, mirrors other states that provide funding for community health worker reimbursement. The law also will help more patients in medically underserved communities overcome barriers to care and streamline the certification process for community health workers.

**Kentucky has one of the highest rates of poverty, obesity and cancer in the country. Community health workers improve the health of Kentuckians and help meet basic human needs.**



Sherri Craig, market vice president, External Relations

## By the Numbers

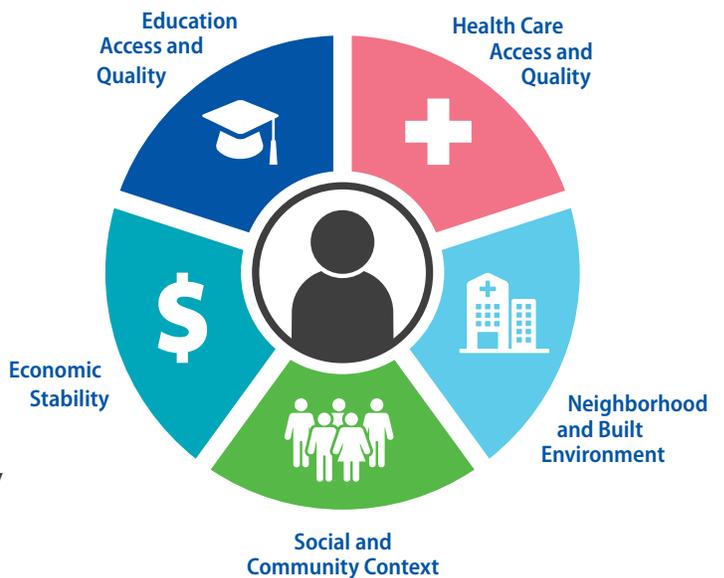
Community health workers support patients with unmet social determinants, improving their overall health.

The formula for measuring the quality of health:

**20%** + **80%**  
Medical Social  
Determinants

**ROI: \$11.32** saved for each **\$1 invested** into community health worker services.

## Social Determinants of Health



**47<sup>th</sup>**

Kentucky's rank of overall health in the nation based on health outcomes and health factors in 2021, according to America's Health Rankings from the United Health Foundation.

**Social determinant screenings conducted by CHI Saint Joseph Health community health workers since 2017.**

**36,584**

Of those, **22%** (8,101 patients) screened positive for unmet needs.

Of those, **62%** (5,045 patients) requested assistance.

# Lexington

## Creating safer neighborhoods Serving academic, social and emotional needs.

Through the Creating Safer Neighborhoods initiative, the Saint Joseph Hospital Violence Prevention program strives to build confidence and credibility, foster thoughtfulness and trust, and strengthen youth character and compassion for each other. The program expands access to academic, social and emotional programs that promote healthy and safe behavioral outcomes for youth in underserved neighborhoods in Lexington. The program helps build collaborative relationships to address factors that influence violence.

Funded through CommonSpirit Health’s Mission and Ministry Fund, the initiative delivers positive prevention programming focused on mental health and wellness, mentorship, academic proficiency and social skill development through afterschool programs. As a result of community partnerships, the Creating Safer Neighborhoods Initiative is credited with helping to achieve a 15% reduction in school-related behavior events in two Lexington neighborhoods.

**It is our desire to see healthier families, safer neighborhoods and communities destined to prosper. Healthy adolescents grow to become healthy adults who build healthy communities.**



*Demetria Blair, violence prevention program manager, CHI Saint Joseph Health, Lexington*



### Fast Facts

#### Communities Supported

Winburn and Cardinal Valley, Lexington

#### School Supported

Russell Cave Elementary

#### Mental Health Programs

Mental Health Kits distributed: 150

Mindfulness for Kids activities at the

Lexington Public Library: 12 hours/week

#### Mentoring Programs

Programs supported: 3

Youth served: 370

#### Summer Programs

Programs supported: 5

Youth Served: 610

#### Afterschool Programs

Programs Supported: 7

Youth Served: 1,193

#### Academic and Enrichment Out of School (OST) Education Hours

Arts Education: 64 hours of instruction

Equine Education: 256 hours of instruction

Academic/STEM Enrichment: 87 hours of instruction

Health & Nutrition: 25 hours of instruction

#### Number of Youth Serving Community

Coalition Teams Joined: 12

## London

# Child abuse awareness month

## Reducing child abuse and neglect.

“Kind Hands Don’t Hurt” – that was the book choice to share with students during Child Abuse Prevention Month in April. The Saint Joseph London Safe Child Initiative continues to expand outreach to local schools in Knox and Laurel counties. The program has grown from a single classroom in 2019 to reach more than 5,000 students in 2022. Throughout April, readers shared Maureen Badu’s book, and students created a Kindness Board for their school and received either a blue pinwheel or a blue Easter egg filled with treats from a special visitor, the Easter Bunny.

The initiative is part of the Nurturing Children Program, which started in 2016. Its goal is to reduce child abuse and neglect. The program is funded through the CommonSpirit Health Mission and Ministry Fund, which recently awarded a \$607,726 grant to the Saint Joseph London Foundation, on behalf of Saint Joseph London, to continue the program for another three years. Leaders hope to continue expanding the Safe Child Initiative and other initiatives to serve more children and families while reducing neglect and abuse.



## By the Numbers

1   
Book

5,000   
Students



4   
School Districts

25   
Volunteer readers

14   
Schools

5,000   
Mementos

**\$607,726**

Grant Funding Provided in 2022 by CommonSpirit Health Mission and Ministry Fund to Saint Joseph London Foundation, on behalf of Saint Joseph London.

**We are so proud of all the support from our volunteers, who serve as such great role models for the kids in our communities.**

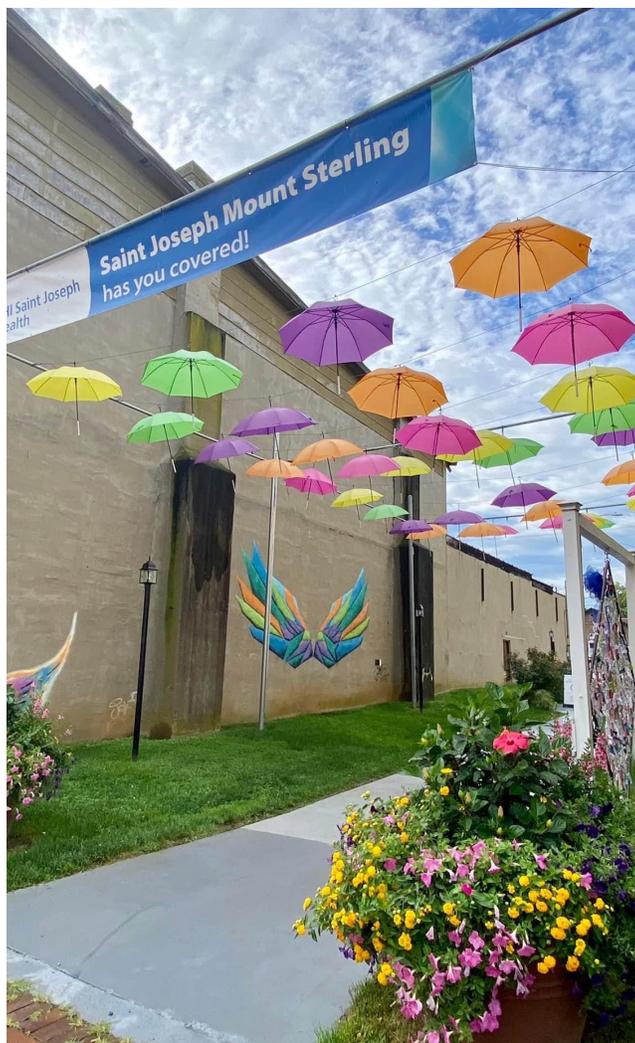
Mollie Harris, program manager

## Mount Sterling

# Farmers Market and First Friday events

## Educating the community on good health practices.

Each summer for the past few years, staff members from Saint Joseph Mount Sterling have been taking a message of good health to the community. The Farmers Market and First Friday events in Mount Sterling draw large crowds. Hospital staff volunteer to share messages and to make a connection with the community, a way to introduce community members to people who may be taking care of them if they come into the hospital. At the Farmers Market, staff have shared good health information and healthy recipes. At the First Friday events, staff share information and branded items, reminding people that taking care of themselves is important.



**Our goal is to make that community connection. To introduce ourselves and let people know, we work at the hospital and we are the people who take care of your family.**



*Jennifer Chism, chief nursing officer,  
Saint Joseph Mount Sterling*



## Bardstown

# The Backpack Leaders Program Bringing a student proposal to life.

A proposal by a group of fourth graders from Cox's Creek Elementary School in Nelson County came to fruition this year. Flaget Memorial Hospital, through a grant from WHAS Crusade for Children administered by the Flaget Memorial Hospital Foundation, refreshed its pediatric emergency department exam room and children's waiting area as part of a project proposed by the Backpack Leaders Program two years ago.

The students, now in middle school, participated in a ribbon-cutting event for the renovation earlier this year. The waiting nook and exam room are Winnie the Pooh-themed, inspired by the ideas of the students who believe their project proposal would improve the experience for our youngest visitors and patients.

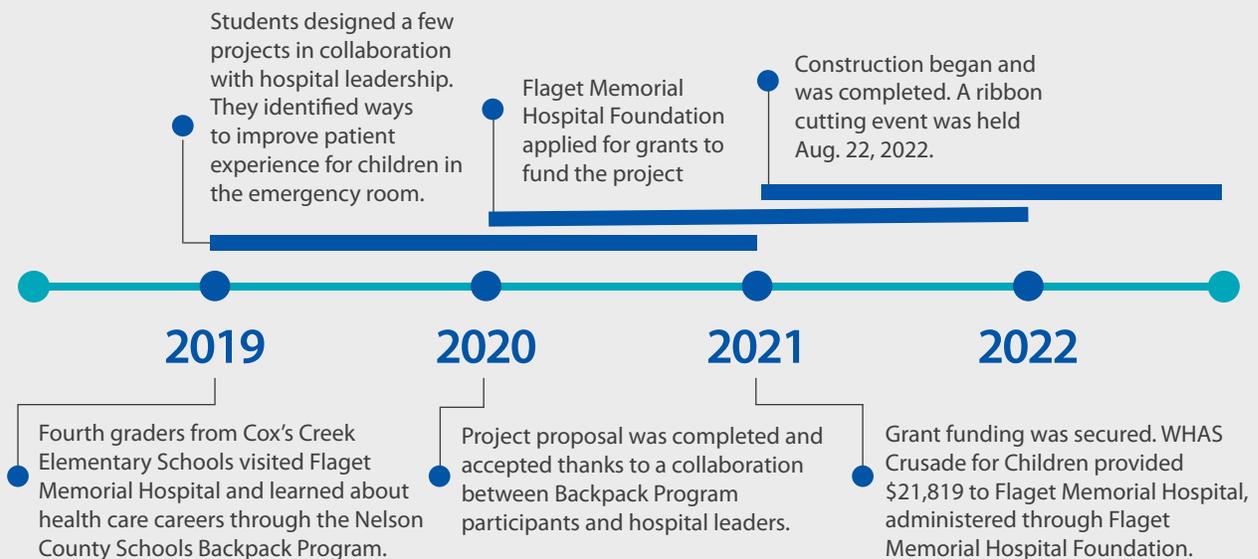
**The Backpack Leaders' idea was thoughtful, and I was impressed with their presentations and their desire to enhance the experience for kids who visit our emergency room.**



Jennifer Nolan, President, Flaget Memorial Hospital



## Program Timeline



## Berea

# Green Dot Program

## Creating a safer school environment.

The Green Dot Program at Saint Joseph Berea has trained hundreds of students to recognize threats of violence and play a proactive role in preventing violence. While there are issues like bullying, students talk with trusted adults so instead of hearing about a fight after, they are hearing beforehand so they are able to prevent it. The program helps students be proactive to help make a positive culture change in their schools to help prevent bullying and violence. A survey of students in Madison County and Berea Community schools found 24.8% of students report experiencing bullying, dating violence and sexual assault. Green Dot's goal is to reduce reports of bullying and violence by 5% by June 30, 2023, and by 10% by June 30, 2024. The program, which started in three schools in 2015, is supported by a grant from the CommonSpirit Health Mission and Ministry Fund that is administered through the Saint Joseph Berea Foundation. Brian Hill, violence prevention manager who oversees training and program implementation, is starting programs at three more schools within the next year in Madison County.

**When I think about Green Dot and the impact it's had on the schools, the biggest takeaway is that it's helping students have a safe environment to focus on learning, as opposed to everything else happening in the world.**

Brian Hill, violence prevention manager, Saint Joseph Berea



## By the Numbers

**3** Schools served since 2015/16  
Growing to **SIX** schools by 2023



**164** Students trained 2021-22 school year

- ▶ Berea Community High School: **72 students**
- ▶ Madison Southern High School: **92 students**



Hours of training for each student, plus monthly Green Dot club membership for Green Dot students



Average number of trainings each year at school

Pre-COVID: Between **175-200 students** at each high school were trained each year, or 50% of Berea Community High School students and 15% of Madison Southern High School students



# Hello Humankindness

## Acts of Humankindness Winners

Humankindness is more than just a tagline at CHI Saint Joseph Health. Our employees live it through our mission and their call to serve. This year, we recognized several employees – nominated by colleagues – who lived our mission through Acts of Humankindness in the communities we serve.

“

We had the honor of caring for a pregnant patient who identifies as non-binary and prefers they/them or he/his pronouns. Melissa took the time to explain to the patient this is a new experience for the hospital staff. She approached the situation with respect, kindness and care.

**Melissa Breen, RN**

RN Educator  
Women's Hospital at Saint Joseph East

”

“

In his short time working here, Mike reaches out to get to know his co-workers and shares camaraderie. He stops to get donuts for his co-workers. Several times he brings sausage biscuits from McDonald's to share breakfast with night shift and day shift. These nice gestures were very quietly done, but they always lifted everyone's spirits.

**David "Mike" LeBrun**

Certified Respiratory Therapist, Saint Joseph Hospital

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“

A college baseball player was injured during a game and was in need of medical care. Chase was not on site, but was willing to drive to the hospital to gather information for the coach and the family. Chase also assisted the player's friend so he could have a meal while he waited on his friend.

**Chase Hail**

Market Development Representative  
Saint Joseph London

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“

A patient awaiting guardianship has been at our facility for several months. Calisa has gone out of her way to befriend this patient. She has taken time to sit and talk with her, paint her nails, bring her desserts and advocate for her needs. This patient has really appreciated the compassion shown to her by Calisa.

**Calisa Pearson**

Environmental Services Supervisor  
Saint Joseph Mount Sterling

”

“

A patient with a serious issue needed to start medication immediately that day. Marry was willing to stay well past her time to wait for him when he said it could be an hour before he could get to the office. When that patient couldn't make it at all, Marry drove an hour out of her way in inclement weather to deliver his medication.

**Marry Jeffers, CMA**

CHI Saint Joseph Medical Group – Primary Care  
Lexington

”

“

Justin helped a terminally ill patient marry his significant other of 22 years after being admitted to the hospital. Justin helped the patient get in touch with the couple's pastor, picked up a wedding cake from Kroger, put together a floral bouquet of white roses, blew up balloons and gave them a small wedding gift.

**Justin Robertson**

House Manager  
Flaget Memorial Hospital

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