

Quality Transparency Report

At CHI Saint Joseph Health, our mission is to provide high quality compassionate health care for all who seek it, and we strive for the best, safest care for our patients. Efforts to improve safety and quality and prevent adverse events include, but are not limited to, the following.



Prevention of Hospital Readmission

- Adopt evidence-based practices to reduce readmissions
- Convene a multidisciplinary readmission improvement team focused on developing improvement strategies and utilizing data to drive initiatives
- Refer patients to the most appropriate post-acute setting
- Identify patients at high risk for readmissions and align the intensity of discharge planning to their readmission risk:
 - Begin discharge planning upon admission
 - Provide individualized patient discharge education
 - Reconcile medication prior to discharge
 - Schedule the patient's post-discharge visit with their primary care provider prior to discharge
 - Discharge phone calls



CLABSI (Central Line Associated Bloodstream Infections)

- Adopt vascular access policies that highlight appropriate device selection criteria and maintenance criteria
- Implement daily justification of central lines by providers
- Provide daily chlorhexidine bathing in critical care to reduce bioburden
- Eliminate unnecessary vascular access devices to limit portals of entry
- Utilize checklist for inserting and managing device needs



Colon Surgical Site Infection

- Adopt an evidence-based colorectal bundle that focuses on prevention efforts before, during, and after the surgical procedure
- Perform audits of instrument handling from point of use to storage, utilizing an evidence-based sterilization audit checklist
- Perform active surveillance to identify commonalities and trends with associated action plans



Sepsis Mortality

- Adopt the evidence-based sepsis guidelines that focus on the management of the severe sepsis and septic shock patient
- Review mortality cases for opportunities, develop action plans and discuss within the facilities' multidisciplinary team
- Monitor for SEP-1 bundle compliance and opportunities for improvement
- Adopt tracking and hand-off process to ensure bundle compliance is completed
- Provide patient/family education on sepsis

Many efforts are in place to improve safety and quality to reduce or prevent patient adverse events. More information on adverse events can be found here: www.qualityforum.org

Our quality data is available for consumers to make informed choices about their health care. Our recent results for five outcome measures out of hundreds that we track, showing how we compare to other hospitals across the U.S., are available through these QR codes.



Leapfrog Safety
Grades



Hospital Compare